

Dear Parents

I would just like to start by saying a huge thank you to all of our CHIPS team who have been working tirelessly to try and ensure as many of our usual Christmas events can go ahead this year. They are in and out of school all of the time, giving up their time to help in a wide variety of ways. We are so lucky to have them.

I understand that there have been some issues around the tickets for the grotto, which is such a shame. We have run this before and not had the same issues so it is unfortunate that some parents have been left upset about this, and also some of the CHIPS team, who are trying so hard to organise the event. We have never been able to offer enough tickets for every child or for siblings to join in, and so there are always children who are disappointed, as there are this year. Just to reassure parents, children will ALL benefit from a visit from Santa at our party and receive a gift (and the CHIPS team are all busy helping Santa to provide and wrap these).

One of things we have to do as parents is help support our children to learn to manage disappointment, and maybe this is one of those occasions. As you know, we are doing as much as possible to ensure that we make Christmas a magical time for the children, and there will be lots of other events and opportunities that they will be able to enjoy.

Thanking you in anticipation of your understanding on this matter,

With love

Jacky